



BIDS AND AWARDS COMMITTEE I

SUPPLEMENTAL BID BULLETIN NO. 2

**PROCUREMENT OF CORE INFRASTRUCTURE DEVELOPMENT AND OPERATION
(CIDOS) SERVICE FOR THE DEPARTMENT OF INFORMATION
AND COMMUNICATIONS TECHNOLOGY (DICT)**

Bid Reference No. GPG-B1-2018-045

Approved Budget for the Contract: ₱ 220,000,000.00

This **Supplemental/Bid Bulletin No. 2** is being issued to further clarify concerns in the Bidding Documents and in response to queries from prospective bidders.

RESPONSES TO BIDDERS QUERIES:

Bidder No. 1 – Trends & Technologies

E-mail addressed to the Chair dated 05 October 2018.

Query 1	Page 85 Item 7 Acceptance <ul style="list-style-type: none">• Since this will be the core infrastructure of ProWIN project, is user experience of the wireless users in the will be part of the acceptance criteria?• What other criteria of the acceptance of Routing/Switching and AAA solution?
PITC/DICT REPLY	<ul style="list-style-type: none">• Yes. The user experience of wireless users shall be part of the acceptance since Captive Portal is a deliverable managed service under this procurement.• The criteria for acceptance for both Routing/Switching Equipment and AAA Solution are all the aforementioned characteristics and functionality is in the Revised Terms of Reference (TOR) (per Bid Bulletin No. 1), please refer to Item 9.
Query 2	Page 100 Item 10.2.6 HOSTING SUB-SERVICE <ul style="list-style-type: none">• Does this mean that our solution which include data rack should allocate 36 unit rack space to accommodate the equipment of ProWIN providers and ISPs
PITC/DICT REPLY	Yes, the rack should allocate thirty-six (36) units of rack space to accommodate PROWIN providers and other third-party personnel.
Query 3	Page 84, Item 6 Delivery <ul style="list-style-type: none">• for MK2, we understand that MK2 is just temporary site. Will the monthly co-location cost part of the bidder's responsibility? If yes, how many years?
PITC/DICT REPLY	No, the cost of the colocation is not part of the winning bidder's responsibility.



Query 4	<p>Page 103, item 12.7</p> <ul style="list-style-type: none"> • As option, can this be the product manufacturer or distributor instead of “Bidder” that will provide the certification of performance evaluation with the rating of satisfactory • In relation with item above, for the Routing and AAA certification, would you accept a certification of performance evaluation with rating of satisfactory from a client with lesser capacity?
PITC/DICT REPLY	<ul style="list-style-type: none"> • For the purpose of the Single Largest Contract, the bidder must be the one evaluated by the client. As for the certifications for the three (3) equipment, the product manufacturer’s client can provide the certification of performance evaluation. • Capacity must be the same or better as these are the ones intended to be procured and measured.

Bidder No. 2 – Infobahn Communications, Inc.

E-mail addressed to the Chair dated 05 October 2018.

Query 1	<p>On the commercial side, can the maintenance agreement (Product support) be lowered down form 3 yrs to 2 yrs?</p>
PITC/DICT REPLY	<p>No, this is a must as the lifespan of the equipment is assumed to be a minimum of six (6) years.</p>
Query 2	<p>Regarding the management module statement, it is not required for the DICT to deploy a chassis-based ngfw due that the capacity to protect servers were not as what usual chassis-bases is required to. Can we provide an ngfw that has a redundant management only with the consideration of the capacity DICT requires?</p>
PITC/DICT REPLY	<p>The bid must comply with the requirement “Must have redundancy management modules and power supplies. The management module and power supplies must be hot swappable” as stated in page 13 of the Revised TOR, item 10.2.1.1, regardless if the entire Next Generation Firewall (NGFW) to be provided has a modular chassis or not.</p>

Bidder No. 3 – Ione Resources, Inc.

E-mail addressed to the Chair dated 05 October 2018.

Query 1	<p>As per ANNEX E, can this be more explained and clarified;</p> <ul style="list-style-type: none"> b. The Inspection Team that will attend the pre-shipment/pre-delivery test at the country of origin at supplier’s expense shall be composed of five (5) members of the Inspection Team composed of three (3) from DICT and two (2) from PITC.
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	<p>The manufacturer shall ensure that the Inspection Team will be allowed to jointly participate in the conduct of the testing procedures at the option of the Inspection Team.</p> <p>As stated in the pre-bid this is a new requirement and also un-usual. If this will follow, it should also state that upon inspecting it in the country or origin in the manufacturer site, it should be deem accepted. Because if you would repeat the process here in the Philippines, what is the use of going to the country of Origin?</p>
PITC/DICT REPLY	<p>There is a difference of purposes between the pre-shipment acceptance and the final acceptance.</p> <p>The function of the pre-shipment acceptance is to ascertain its workability, checking of basic equipment functions and ensure that the equipment are brand new, free from any form of physical damage. Furthermore, the project acknowledges that the factory has the facilities to conduct the necessary laboratory-level tests much more than what our current network have.</p> <p>The final acceptance includes the testing of the integration of the equipment to the network (IP Transport International, IP Transport Domestic, among others) and checking of the operational requirements stated in the Revised Terms of Reference. Please note that some of these operational requirements can and shall be checked during the final acceptance.</p>

Bidder No. 4 – Accent Micro Technologies Inc.

E-mail addressed to the Chair dated 05 October 2018.

Query 1	On the Terms of Reference 10.2.1 (Next Generation Firewall Sub-Service), we would like to clarify if this is facing the internet or will be for internal protecting the servers.
PITC/DICT REPLY	This specific requirement is for internal protection of the servers specifically the AAA Equipment.
Query 2	Under 12.6 of the TOR, it states cloud service can be provided by DICT, we would like to know how much is the rate if we avail of this cloud service.
PITC/DICT REPLY	This will be provided by DICT to the bidder for free. However, any outages incurred by DICT's cloud service shall be borne by bidder and shall not be basis for exemption from rebates.
Query 3	On the TOR 10.2.5 Internet Sub-Service, we would like to clarify what do you mean. by minimum of 10 GigEthernet ports along with 30 usable IP addresses. Are you referring to another Internet Service Provider? Since it also requires protection from threats, doe it require separate firewall?



PITC/DICT REPLY	<p>In conjunction to the Configuration Management Sub-Service, the bidder shall provide a minimum of 10 x 1GbE ports which shall have 30 usable IP address. These are assumed as private IP address, NAT-translated from the public IP addresses provided to the service.</p> <p>A separate firewall is recommended but not specifically required to mitigate threats such as phishing.</p>
Query 4	Pertaining to reports that we are submitting on a monthly basis, how long do you require data protection?
PITC/DICT REPLY	Data protection shall be required for the entire span of the service.
Query 5	On the User support (helpdesk) and on-site support sub-service under TOR 10.1.3.5, our understanding on the statement is that DICT shall provide bidder with a 24 hours x 7 days (landline and mobile). Does the helpdesk should be on site too?
PITC/DICT REPLY	No, Item 10.1.3.5 of the Terms of Reference states “Helpdesk services shall be provided with a 24 hours by 7 days phone call support (landline and mobile) including 24x7 SMS”. This is part of the winning bidder’s responsibility and deliverable and as such, is located in their premises.
Query 6	UP to what extent a winning bidder can support in terms of IP address management support since there are other network that will comprise the whole project (IPTD, IPTI, PROWIN,)?
PITC/DICT REPLY	<p>The winning bidder is expected to do the engineering and management of IP addresses especially the private IP addresses. This includes collaboration and allocation of IP to each project and handling of compromises between PROWIN providers including management (SNMP). This also includes Network Address Translation limited to 1) provision of the Internet sub-service (10.2.5) and 2) integration of the POPs to the 2 cores.</p> <p>Based on the above, it is expected that the bidder has this in mind during the presentation of the High Level Network Design on the post qualification and is able to discuss this requirement in detail.</p>
Query 7	Request for additional two (2) weeks extension of bid submission.
PITC/DICT REPLY	The bid has already been extended for one (1) week from October 17, 2018 to October 23, 2018, please refer to Supplemental Bid Bulletin 1. The nature of the bid merits no necessity to extend the submission further.

A Separate Bid Bulletin shall be issued to address queries of bidders received after the issuance of Bid Bulletin No. 2.



This Supplemental Bid Bulletin No. 2 shall form part of the Bidding Documents. Any provisions in the Bidding Documents inconsistent herewith is hereby amended, modified and superseded accordingly.

For the guidance and information of all concerned.

Issued this 15th day of October 2018 in Makati City.

Reviewed and approved by:

(Sgd.) ATTY. MA. VICTORIA C. MAGCASE
Chair, Bids and Awards Committee I (BAC I)

(Sgd.) ATTY. MARIA GUDELIA C. GUESE
Vice Chair

(Sgd.) CHRISTABELLE P. EBRIEGA
Member

(Sgd.) DAVID A. INOCENCIO
Member

(Sgd.) MYRA CHITELLA T. ALVAREZ
Member

Concurred by:

ASEC. ALAN A. SILOR
BAC I Provisional Member
Department of Information and
Communications Technology

(Sgd.) ENRICO A. TOLEDO
BAC I Alternate Provisional Member
Department of Information and
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Received by	_____
Bidder's Name	_____
Date received	_____
(PLEASE RETURN OR FAX THIS PORTION ONLY TO THE PITC BAC 1)	